



PRESS RELEASE

FOR IMMEDIATE RELEASE:

Version 5.0 of Conductor™ Staff and Resource Management Software Now Available

Conductor™ 5.0 Offers New Features, Added Flexibility, Improved Performance, and Easier Use

DALLAS, TX --- October 5, 2009 – InSite Services, a leading provider of on-demand/SaaS business process management technology services, today announced the immediate availability of version 5.0 of Conductor™, a web-based solution that helps organizations optimize management of people and resources through real-time connectivity with customers, vendors, and workers. The new version, built upon the Microsoft .NET Framework, offers powerful new features, added flexibility, and easier use.

New Features

InSite has included a number of powerful new features in Conductor™ 5.0 including real-time dashboard reporting of key metrics, templates for the management of recurring tasks and scheduling activities, new tools for easier import and export of data, more advanced user hierarchy management options, and automatic graphical representation of status fields for easier task prioritization.

Added Flexibility

Conductor™ 5.0 is built upon the Microsoft .NET Framework which allows for building compelling applications faster. The .NET Framework enables a number of important Conductor™ improvements including “smart” staff and resource scheduling, advanced integration capabilities with 3rd party applications that greatly streamline integration efforts, and a more robust enterprise application core that improves scalability and reliability.

Improved Performance

Conductor™ 5.0 includes a high availability software hosting configuration with two redundant SAS-70 Type II certified data centers. InSite guarantees 100% uptime of Conductor™ 5.0 with both onsite and offsite data backups performed every 15 minutes to mitigate the risk of any data loss. The hosting infrastructure is infinitely scalable and is carefully managed to optimize speed and performance regardless of the number of system users.

Easier Use

Thanks to feedback from clients, every Conductor™ screen has been improved to help users more easily perform functions in less time. Screen layouts are more effectively organized making navigation and data entry simpler, icon toolbars enable quick performance of common tasks, more flexible pagination options effectively manage large amounts of data, and more powerful search/data filtering tools help users find information faster than ever before.

"We are constantly refining Conductor™ to ensure that it helps our clients optimize the management of people and resources at the lowest possible costs," said Doug Brennecke, vice president of Technology and Client Services at InSite Services. "Conductor™ already offers organizations a truly unique staff and resource management technology solution for developing a competitive edge in the market --- and we are excited to introduce this new software version to even further increase the value of the technology to our clients."

ABOUT INSITE SERVICES

Headquartered in Dallas, InSite Services is a leading provider of on-demand/SaaS technology services that help small and mid-sized organizations transform business processes. InSite's web-based solutions enable companies to improve results through cost reduction, improved information management, and streamlined business processes. InSite offers both customized departmental solutions and industry specific solutions that enable companies to focus on what they do best instead of pushing paper. InSite's departmental solutions automate business processes for clients in areas such as accounting and finance, contracts, customer service, human resources, and sales. InSite's industry solutions automate core traditional business processes for clients in education, energy, financial services, healthcare, hospitality, legal, staffing, and telecom. For more information please visit www.insiteservices.com.

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